



Training ■ Facilitating ■ Coaching  
Team Success

## 21<sup>st</sup> CENTURY LEADERSHIP SKILLS

Purpose: To provide leaders at all levels with the knowledge and skills to be effective in a constantly changing environment.

### Objectives:

- Recognize the qualities of effective leaders
- Discover what followers expect from the 21<sup>st</sup> century leader
- Identify their individual strengths and challenges as a leader
- Understand the styles of leadership and how and when to use each style
- Appropriately utilize the Situational Leadership Model
- Discover how to motivate and empower others
- Identify your values as a leader and use them to guide you as a leader
- Clarify your vision as a leader and lead from your vision
- Develop a plan of action for continuing to improve their leadership skills

### Effective leadership skills for the 21<sup>st</sup> Century

- Who are our heroes?
- The 21<sup>st</sup> Century Leader
- Management versus leadership

### Leadership Effectiveness Grid

- Brainstorm the top 10 qualities of leaders today
- Assess your strengths and challenges using the Leadership Effectiveness Grid and take the leadership challenge

### Leadership Styles

- Leadership styles
- Recognize the strengths and challenges for each style of leader and follower
- Understand when to use each style
- The Situational Leadership Model, what it is and how to use it effectively

### Motivation and Empowerment

- The laws of motivation, what motivates and de-motivates
- Theories of motivation
- The meaning of empowerment
- How to empower others

### Leadership based on Values

- Identify your values
- Examine how you live by your values
- Discover how you can use your values to guide you as a leader

### Creating Your Vision

- The power of vision
- Creating your vision
- Communicating and leading from your vision

### Action Plan

- Create an action plan for continuous improvement

**Methodology:** This is a highly experiential program which combines short lectures, customized case studies, scenarios and exercises that are relevant to the participants.

### Recommended Length and Size:

Two full days. A shorter version can be customized upon request. Suggested class size is 24 or less.

### Materials:

Customized Workbook. Style profiles are at an additional cost, if included.