



Unleashing Passion and Purpose  
in People and Organizations

## Objectives

- Define Trust
- Identify how trust is built and destroyed
- Assess your own level of trust with yourself, co-workers, your boss, your organization
- Identify the 13 behaviors of trust
- Learn strategies for restoring trust
- Create an action plan for contributing to trust in your workplace

## The Power of Trust?

The basis of any effective group or relationship is trust. Without it people will never perform at their highest potential or be passionate about their work, instead always withholding or holding back on what they can contribute to you, your team or your organizations. Trust is that unspoken ingredient that either makes or breaks us but is seldom talked about, especially once it's broken.

Is lack of trust wearing you down? Where does trust begin, how do you get it, what happens when you lose it, and how can you get it back? Consider what could be different in your workplace if you had a very high trust culture and how you can contribute to it.

### Agenda:

#### What is Trust?

- How do you get it and give it?
- Is trust the elephant in the room we aren't talking about?
- Self trust
- Relationship trust
- Is trust or lack of it supporting or hurting you, your team, and your organization?

#### Building Trust

- Clearly understand what builds trust
- The 13 behaviors of trust
- Discover how trust is destroyed
- Restoring trust

#### Being a Positive Force for Trust in Your Organization

- Creating a culture of trust
- Action steps

**Methodology:** This is an interactive program which combines short lectures, scenarios and exercises.

**Length:** 3 - 6 hours, a shorter keynote or breakout is available upon request

**AV Needs:** Flip Charts, markers, tape

**Materials:** Customized workbook will be provided for duplication or \$5.00 per person.